



Looking for your 2025 Medical ID Card?

You will not receive a new ID card if you did not make any changes to your medical plan coverage during open enrollment.

If you newly enrolled or changed plans, you should receive your BlueCross BlueShield of IL (BCBSIL) member ID card in the mail by January 1, 2025. If you need access to your ID card sooner, please review the following information based on your enrollment situation.

Q: I am a newly enrolled participant in BCBSIL's medical plan through the American Lung Association, and my ID card has not yet arrived in the mail, what do I do?

A: You can contact BCBSIL at 1-800-541-2767 to obtain your member Identification number. Once you have your member number, you will need to create an account on bcbsil.com or through the BlueCross BlueShield mobile app to obtain your digital ID card.

If you were insured by BCBSIL under a prior employer, your member number will remain the same. You may use that member number to log in to bcbsil.com or the mobile app to obtain your new card under the American Lung Association plan.

Q: I am currently enrolled in a BCBSIL medical plan with the American Lung Association for 2024 but changed plans for 2025. My new ID card has not yet arrived, what do I do?

A: Your current member ID will remain the same in 2025. You can continue to use your current card until the new card arrives in the mail, or you can log in to your online account at bcbsil.com or through the BlueCross BlueShield mobile app and obtain a digital ID card.

Q: I am currently enrolled in a BCBSIL medical plan with the American Lung Association for 2024, and I made no changes to my plan for 2025. Will I receive a new ID card?

A: No. You can continue using your current ID card. You can also access your digital ID card on bcbsil.com or through the BlueCross BlueShield mobile app.